Technology shapes society because before chromebooks were made they were not used in school while now they are used in school. Technology does not always improve our lives because some technology can be used to harm people such as a card skimming device which takes your card number which could be later used to take money out of your credit cards without permission. There are other devices that are used to hurt people another example is scam links. Scam links can be used to take data fron you or could be used to slow down your computer by downloading stuff into it. Which is why technology doesn't always improve our lives.

Information found here https://www.livescience.com/20727-internet-
history.html